

# Annual Reports for 2016/17



**Front cover image:** *Touched by the Light* by Sandy Sharples, Capture the Cathedral 2015

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## The Dean's Report

**T** St Augustine said that our hearts are restless until they find their rest in Him who is truth and goodness, the explanation of all things, the true object of our loving. Indeed our hearts are restless until they find their rest in the Lord. It is my hope and prayer that this is what the Cathedral community seeks to wrestle with each day as we seek to know God more deeply and grow in God's love.

Lenten conversations in 2016 focused on the pilgrim course led by Canon David Holgate. A similar course was offered in Advent. The clergy team spent time away on retreat at Foxhill in September, while a number of Friends of the Cathedral spent a weekend at Walsingham with Canon Philip Barratt earlier in the year.

A major highlight of the year was the national service to mark the Battle of the Somme. This was a great compliment to the people of Manchester for the government to ask us to organise and host this important historical event for the people of the U.K. It was good to have Prince Andrew as our royal guest. My thanks to all who were involved in organising this service.

In July I was very pleased to be present at the launch of our Pipe Exhibition at Manchester Airport. This is the third of our art collaborations with the airport authorities who welcome community projects. Thank you to all the school children for their decorative talents on the old organ pipes. Thank you to the Lord Lieutenant, Warren Smith for the sponsorship towards the prizes for the schools.

At the beginning of August we bade farewell to Archdeacon Mark Ashcroft who was consecrated Bishop of Bolton in early October. We presented him with a wooden crook as a gift. Thank you to John Gilchrist for making the crook in his workshop. Mark was officially welcomed as bishop on 22 October. Congratulations to Bishop Mark.

It was good to host an inter-faith climate change conference at the Cathedral in collaboration with the Carbon Literacy Trust. A similar conference is being planned for 2017.

Work on our Heritage Lottery Fund bid for the west end project is still in progress.

It was a great joy to welcome our new Canon Pastor in November 2016. Canon Marcia Wall has settled in well as our Pastor and has already connected with many members of the Cathedral community. I am especially grateful to Helen Bamping and her team of helpers who provide resources for the children at the Sunday morning services. This is very welcome in the absence of a Sunday School facility at the Cathedral.

Last year I mentioned the concerns around security at the Cathedral. You would have noticed the presence of a security officer on Saturdays and Sundays and I hope that this helps reassure everyone that we need to take safety and security more seriously in the light of growing terrorist threats.

Thank you to all members of the staff and clergy and volunteer team who do great work for God at the Cathedral. May we continue to grow in the love of Christ as we serve one another and the wider life of our city and diocese.



**Rogers Govender**  
*Dean of Manchester*

## Administrator's Report

Much has happened over the past year in the life of Manchester Cathedral; I think I have to say that 2016 has undoubtedly been my busiest and exciting year to date! There have been a number of Manchester Cathedral Development Trust projects that have come to fruition, many of which you will be able to read about within this Annual Report. All of the projects have posed their own logistics and operations challenges for the clergy and staff (from trying to keep noise levels down during services and mitigating levels of dust during building works, to even simply trying to keep all areas of the Cathedral open to visitors for as long as possible). The dedication, team work and cooperation shown by all contractors, clergy and staff has been truly appreciated; the result is a marvellous new organ sitting proudly on a strengthened medieval screen (which was an engineering feat in itself!) and a beautiful new Hope Window at the east end of the Cathedral alongside new automatic doors that provide ground level accessibility.



2016 saw the creation of a new ten-year strategic plan for the Cathedral, which has been fully endorsed by the Cathedral Chapter. This plan, Vision 2026, will help guide the mission, ministry, operations and fabric developments as we hurtle towards celebrating our 600 year anniversary in 2021. You can read more about the strategic plan by visiting the Cathedral's website.

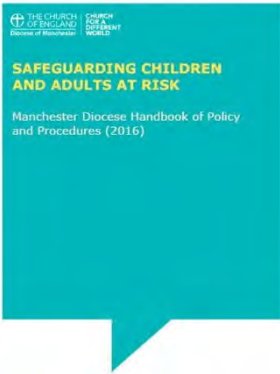
Last summer the Cathedral Architect identified a number of emergency repairs needed on the Cathedral tower that would cost £749,000 to carry out. An application to the government's First World War Centenary Cathedral Repairs Fund was made and in November 2016, it was announced that Manchester Cathedral had been awarded £500,000. Grants totalling £5,423,000 were awarded to 24 Church of England and Roman Catholic cathedrals for repairs to stained glass windows, stone pinnacles, roofs, drainage and lighting. We were delighted to be successful in our bid for this funding and extremely fortunate. The repair works will ensure that the Cathedral's tower is preserved for future generations and allow us to continue in our mission across the city.

Our health and safety advisors, STORM Consultancy Ltd., continue to work with us and have conducted various site safety visits throughout the year. We have also renewed the fire risk assessments for all of our buildings, fully serviced our fire detection system and upgraded equipment in the Cathedral nave where necessary.

The government's National Living Wage was introduced nationally on 1 April 2016 for all working people aged 25 and over. In advance of this, you may recall that Manchester Cathedral was proud to be one of the first ever Church of England cathedrals to become an accredited Living Wage Employer back in 2014, which is a voluntarily higher rate of base pay compared to the government's living wage – an ethical rate that truly meets the basic cost of living in the UK. In 2016/2017, we are proud to continue holding our accreditation as a Living Wage Employer.



In 2016 we welcomed various new members of clergy and staff but also said goodbye to a number of others. Roles recruited to include the Sydney Nicholson Organ Scholar (James Mitchell), Canon Pastor (Canon Marcia Wall), Volunteer Programme Coordinator (Tony Maunder), Chorister Recruitment Officer (Charlie Corkin) and Heritage Research Officer (Andy Hardman). Leaving us were the former Archdeacon Mark Ashcroft (now Bishop of Bolton), Jade Newbury, Charlie Corkin and Petra Wilcockson. We were also pleased to promote Derrick May to the role of Head Verger.



Manchester Cathedral works hard to safeguard children and young people, vulnerable adults at risk and also those in abusive relationships. In November the Cathedral Chapter adopted the safeguarding policy and procedures of Manchester Diocese – training has been provided for all clergy and staff. A diocesan safeguarding panel has been re-formed, which has seen the appointment of an experienced and independent panel chair, alongside members who have a wealth of varied safeguarding experience. The panel will share its knowledge and experience to support the diocese and Cathedral in the on-going development of safeguarding policy, process and practice; as Cathedral Administrator I am pleased to represent the Dean of Manchester on the panel.

Finally, a word of thanks to all of my colleagues (staff, clergy and also volunteers) for their kind cooperation (and no doubt patience) over the past year; also a special thank you to the Dean, not only for his support as my line manager but also for the opportunities to work on all of the above. I look forward to the challenges ahead in 2017 and beyond!

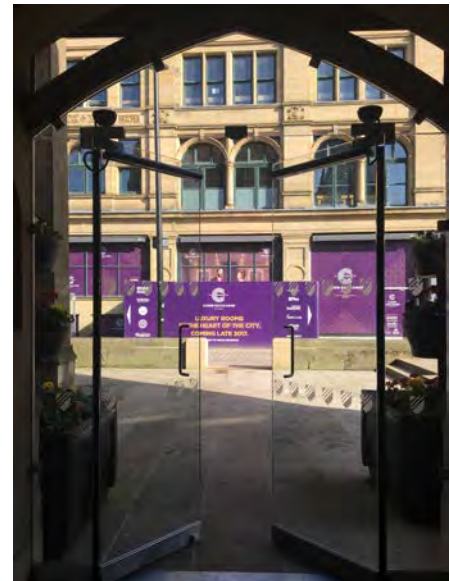
**Stuart Shepherd**  
*Cathedral Administrator*

## **T**he East Door

In March 2017, the new East Door was finally opened.

The East Door reconnects the Cathedral to the public realm on the north side of the building, linking with the Corn Exchange, Exchange Square and Cathedral Gardens. Benefiting greatly from additional footfall to the area, our new entrance is already encouraging more visitors to our Cathedral and had improved the Cathedral's accessibility by providing ground level access.

Visitors can now step straight onto the Cathedral floor entering from the east, which is unusual in English cathedrals. The east door sits beneath the beautiful Healing Window and its declaration, 'Diversity, Healing, Glory, Wholeness, and Inclusion'. The Healing Window by Linda Walton was installed in 2004, the gift of Dr Anthony Enoch.



# Extract of Financial Statements for the Year Ended 31 December 2016

MANCHESTER CATHEDRAL

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## CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES

DRAFT SUBJECT TO AUDIT

YEAR ENDED 31 DECEMBER 2016

	Endowment Funds 2016 £	Restricted Funds 2016 £	Unrestricted Funds 2016 £	Total 2016 £	Endowment Funds 2015 £	Restricted Funds 2015 £	Unrestricted Funds 2015 £	Total 2015 £
<b>Income:</b>								
Donations and legacies	0	1,818,440	774,104	2,592,544	0	985,755	759,483	1,745,238
Grants receivable in support of mission	0	222,186	68	222,254	0	586,018	188	586,206
Charges & fees arising in the course of mission	0	0	6,367	6,367	0	0	2,633	2,633
Income from activities generating funds	0	32,200	200,923	233,123	0	24,104	164,116	188,220
Income from investments	0	718	5,482	6,200	0	25	6,457	6,482
Other incoming resources	0	0	10,106	10,106	0	0	6,722	6,722
<b>Total income</b>	<b>0</b>	<b>2,073,544</b>	<b>997,050</b>	<b>3,070,594</b>	<b>0</b>	<b>1,595,902</b>	<b>939,599</b>	<b>2,535,501</b>
<b>Expenditure on:</b>								
Raising Funds	0	87,440	142,834	230,274	0	100,827	125,827	226,654
Ministry	0	279,195	313,259	592,454	0	280,281	253,248	533,529
Cathedral upkeep	0	1,676,818	547,542	2,224,360	0	1,141,630	611,636	1,753,266
Education & outreach	0	25,934	12,895	38,829	0	162,042	55,341	217,383
<b>Total expenditure</b>	<b>0</b>	<b>2,069,387</b>	<b>1,016,530</b>	<b>3,085,917</b>	<b>0</b>	<b>1,684,780</b>	<b>1,046,052</b>	<b>2,730,832</b>
<b>Net income/(expenditure) before investment gains</b>	<b>0</b>	<b>4,157</b>	<b>-19,480</b>	<b>-15,323</b>	<b>0</b>	<b>-88,878</b>	<b>-106,453</b>	<b>-195,331</b>
<b>Gains and losses on revaluations of investments</b>	<b>209</b>	<b>0</b>	<b>0</b>	<b>209</b>	<b>490</b>	<b>0</b>	<b>0</b>	<b>490</b>
<b>Gross transfers between funds</b>	<b>0</b>	<b>19,998</b>	<b>-19,998</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Net increase/(decrease) in funds</b>	<b>209</b>	<b>24,155</b>	<b>-39,478</b>	<b>-15,114</b>	<b>490</b>	<b>-88,878</b>	<b>-106,453</b>	<b>-194,841</b>
<b>Funds brought forward</b>	<b>160,002</b>	<b>73,053</b>	<b>638,420</b>	<b>871,475</b>	<b>159,512</b>	<b>161,931</b>	<b>744,873</b>	<b>1,066,316</b>
<b>Funds carried forward</b>	<b>160,211</b>	<b>97,208</b>	<b>598,942</b>	<b>856,361</b>	<b>160,002</b>	<b>73,053</b>	<b>638,420</b>	<b>871,475</b>

**MANCHESTER CATHEDRAL  
CONSOLIDATED BALANCE SHEET  
YEAR ENDED 31 DECEMBER 2016**

DRAFT SUBJECT TO AUDIT

	2016 £	2015 £
<b>Fixed Assets:</b>		
Investments	13,713	13,502
Ground rents	14,000	14,000
Tangible fixed assets	9,069	14,281
	<b>36,782</b>	<b>41,783</b>
<b>Current Assets</b>		
Stock	3,000	3,000
Debtors & prepayments	804,621	701,736
Cash at bank & in hand	465,838	536,664
	<b>1,273,459</b>	<b>1,241,400</b>
<b>Creditors: amounts falling due within one year</b>		
Creditors & accruals	453,880	411,708
<b>Net Current Assets</b>	819,579	829,692
<b>Net Assets</b>	<b>856,361</b>	<b>871,475</b>
<b>Funds</b>		
Endowment funds	160,211	160,002
Restricted funds	97,208	73,053
Unrestricted funds:		
Designated- Cathedral furniture fund	3,887	4,950
General	595,055	633,470
	<b>856,361</b>	<b>871,475</b>

***Why Gift Aid donations help the Cathedral***

*Gift Aid gives charities, like the Cathedral, an extra 25p for every £1 a person donates to them. If you are a UK taxpayer and give to the Cathedral, this will increase the value of your donations by 25% because we can reclaim the basic rate of tax on your gift at no extra cost to you.*

*All you need to do is complete a Gift Aid declaration form or envelope, available in the Cathedral. This states that you want to donate using Gift Aid.*

*For the Cathedral to benefit from your Gift Aid declaration, you must have paid UK Income Tax or Capital Gains Tax in the year. From 6 April 2017 the personal allowance is £11,500 for those born after 5 April 1948. If your income is below £11,500 you will no longer be able to Gift Aid your donation. Higher rate taxpayers can claim additional relief on their tax return.*

*Your donation won't qualify for Gift Aid if your donations are more than four times the amount of tax you pay in that tax year. If you stop paying tax you should notify us of this.*

*giftaid it*



**MANCHESTER CATHEDRAL**

**CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES - INCOME**

**YEAR ENDED 31 DECEMBER 2016**

	Endowment Funds 2016 £	Restricted Funds 2016 £	Unrestricted Funds 2016 £	Total 2016 £	Endowment Funds 2015 £	Restricted Funds 2015 £	Unrestricted Funds 2015 £	Total 2015 £
<b>INCOME</b>								
<b>Voluntary income</b>								
Congregational collections & giving			49,143	49,143			48,868	48,868
Donations		15,515	92,330	107,845		44,600	86,204	130,804
Income from fundraising			0	0			0	0
Tax recoverable under Gift Aid			11,263	11,263			9,453	9,453
Income from Friends, Chapter Estates, Development Trust		1,802,925	594,468	2,397,393		939,155	614,958	1,554,113
Legacies			26,900	26,900		2,000	0	2,000
	<b>0</b>	<b>1,818,440</b>	<b>774,104</b>	<b>2,592,544</b>	<b>0</b>	<b>985,755</b>	<b>759,483</b>	<b>1,745,238</b>
<b>Grants receivable</b>								
Church Commissioners - Stipends		139,508		139,508		137,814	0	137,814
Church Commissioners - Section 23 grant		65,448		65,448		64,796		64,796
Other revenue & capital grants	0	17,230	68	17,298	0	383,408	188	383,596
	<b>0</b>	<b>222,186</b>	<b>68</b>	<b>222,254</b>	<b>0</b>	<b>586,018</b>	<b>188</b>	<b>586,206</b>
<b>Charges &amp; fees arising in the course of mission</b>								
Facility & other fees			177,439	177,439			136,128	136,128
	<b>0</b>	<b>0</b>	<b>177,439</b>	<b>177,439</b>	<b>0</b>	<b>0</b>	<b>136,128</b>	<b>136,128</b>
<b>Income from activities generating funds</b>								
Gross income of refectory & other activities		32,200	29,851	62,051		24,104	30,621	54,725
	<b>0</b>	<b>32,200</b>	<b>29,851</b>	<b>62,051</b>	<b>0</b>	<b>24,104</b>	<b>30,621</b>	<b>54,725</b>
<b>Income from investments</b>								
Income from property			3,007	3,007			3,016	3,016
Interest receivable on short term deposits		718	2,475	3,193		25	3,441	3,466
	<b>0</b>	<b>718</b>	<b>5,482</b>	<b>6,200</b>	<b>0</b>	<b>25</b>	<b>6,457</b>	<b>6,482</b>
<b>Other incoming resources</b>								
			10,106	10,106			6,722	6,722
<b>Total Income</b>	<b>0</b>	<b>2,073,544</b>	<b>997,050</b>	<b>3,070,594</b>	<b>0</b>	<b>1,595,902</b>	<b>939,599</b>	<b>2,535,501</b>

**MANCHESTER CATHEDRAL**

**CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES - EXPENDITURE**

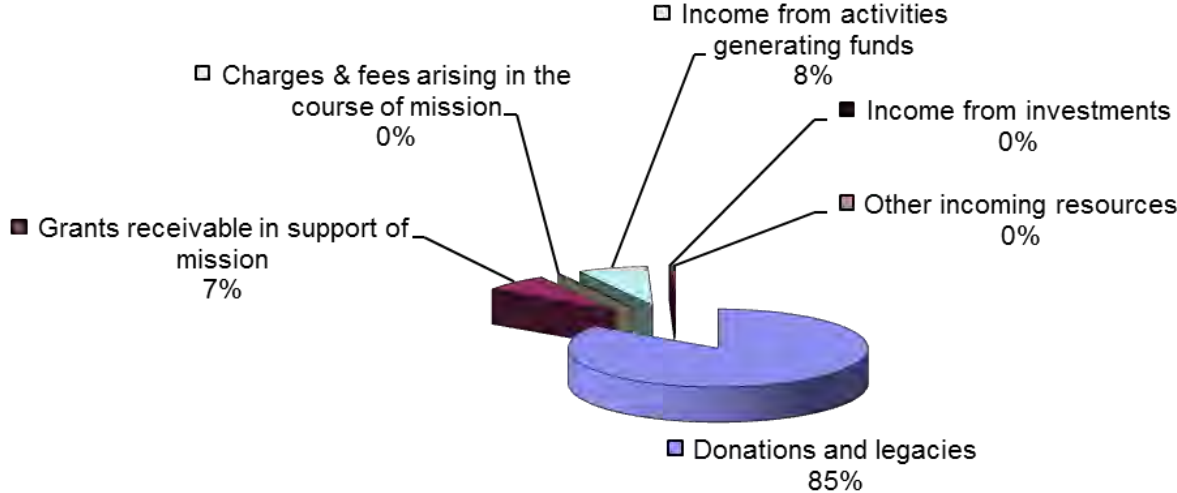
**YEAR ENDED 31 DECEMBER 2016**

	<b>Endowment Funds 2016 £</b>	<b>Restricted Funds 2016 £</b>	<b>Unrestricted Funds 2016 £</b>	<b>Total 2016 £</b>	<b>Endowment Funds 2015 £</b>	<b>Restricted Funds 2015 £</b>	<b>Unrestricted Funds 2015 £</b>	<b>Total 2015 £</b>
<b>EXPENDITURE</b>								
<b>Raising Funds</b>								
Costs of facilities for visitors			49,423	49,423		11,614	42,388	54,002
Costs of services recoverable			1,521	1,521				0
Costs of shop & refectory			12,581	12,581			7,986	7,986
General marketing costs			33,612	33,612			26,792	26,792
Costs of appeal & fundraising		87,440	45,697	133,137		89,213	48,661	137,874
	<b>0</b>	<b>87,440</b>	<b>142,834</b>	<b>230,274</b>	<b>0</b>	<b>100,827</b>	<b>125,827</b>	<b>226,654</b>
<b>Ministry</b>								
Clergy stipends and working expenses		139,508	3,383	142,891		123,730	8,279	132,009
Clergy housing costs			13,836	13,836			14,352	14,352
Clergy support costs			39,689	39,689			38,140	38,140
Services & music		139,687	256,351	396,038		156,551	192,477	349,028
	<b>0</b>	<b>279,195</b>	<b>313,259</b>	<b>592,454</b>	<b>0</b>	<b>280,281</b>	<b>253,248</b>	<b>533,529</b>
<b>Cathedral Upkeep</b>								
Major repairs & restoration		1,676,818	267,862	1,944,680		1,141,630	257,078	1,398,708
Maintenance & interior upkeep			175,301	175,301			251,958	251,958
Cathedral insurance			68,817	68,817			65,585	65,585
Support costs			35,562	35,562			37,015	37,015
	<b>0</b>	<b>1,676,818</b>	<b>547,542</b>	<b>2,224,360</b>	<b>0</b>	<b>1,141,630</b>	<b>611,636</b>	<b>1,753,266</b>
<b>Education &amp; Outreach</b>								
Educational activities		23,000	6,386	29,386		160,076	40,380	200,456
Archives & library			59	59		205	0	205
Charitable & other giving		2,934	6,450	9,384		1,761	14,961	16,722
	<b>0</b>	<b>25,934</b>	<b>12,895</b>	<b>38,829</b>	<b>0</b>	<b>162,042</b>	<b>55,341</b>	<b>217,383</b>
<b>Total Expenditure</b>	<b>0</b>	<b>2,069,387</b>	<b>1,016,530</b>	<b>3,085,917</b>	<b>0</b>	<b>1,684,780</b>	<b>1,046,052</b>	<b>2,730,832</b>

**MANCHESTER CATHEDRAL**

**TOTAL INCOME**

**2016**

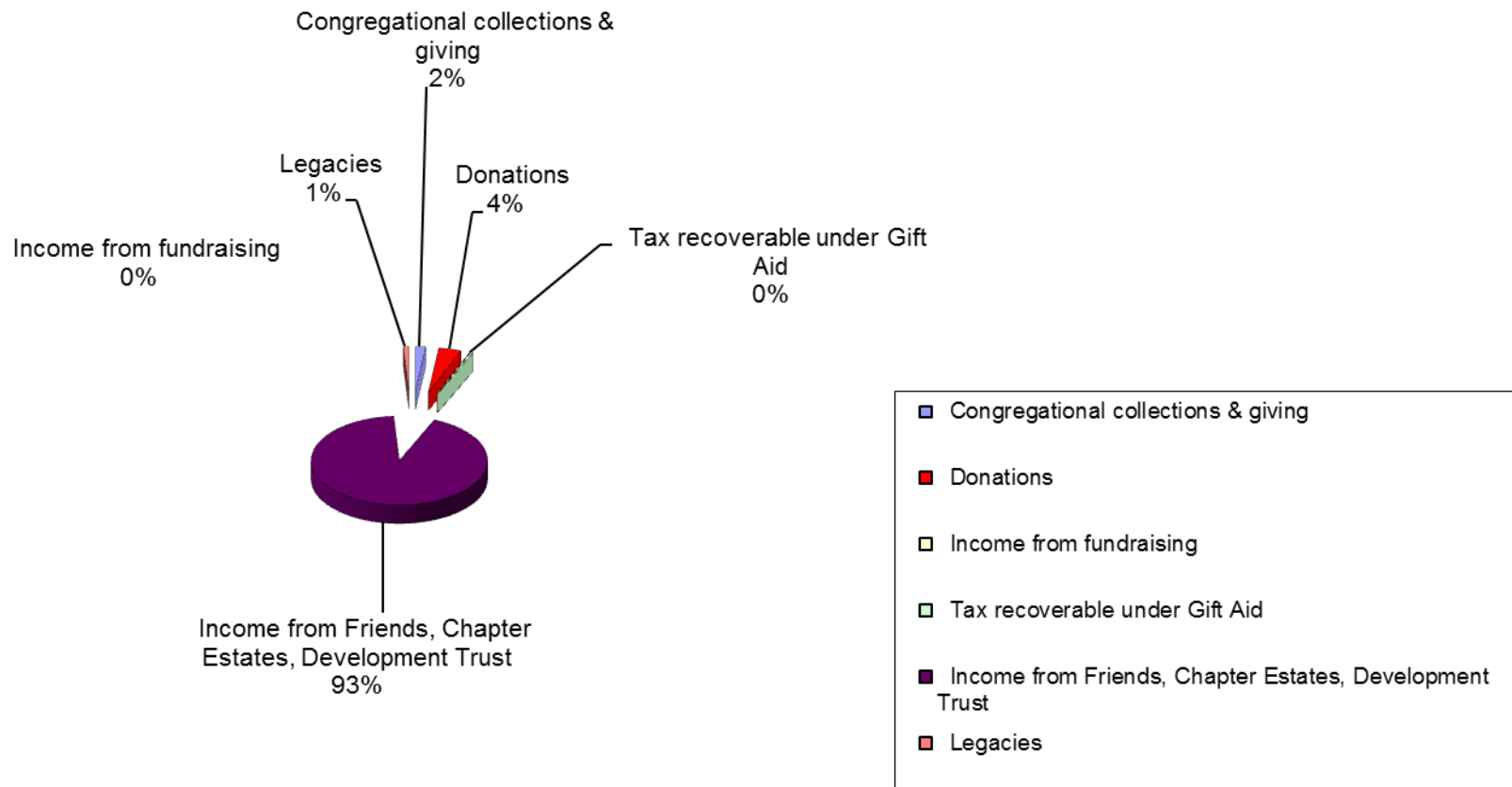


- Donations and legacies
- Grants receivable in support of mission
- Charges & fees arising in the course of mission
- Income from activities generating funds
- Income from investments
- Other incoming resources



**MANCHESTER CATHEDRAL  
DONATIONS AND LEGACIES**

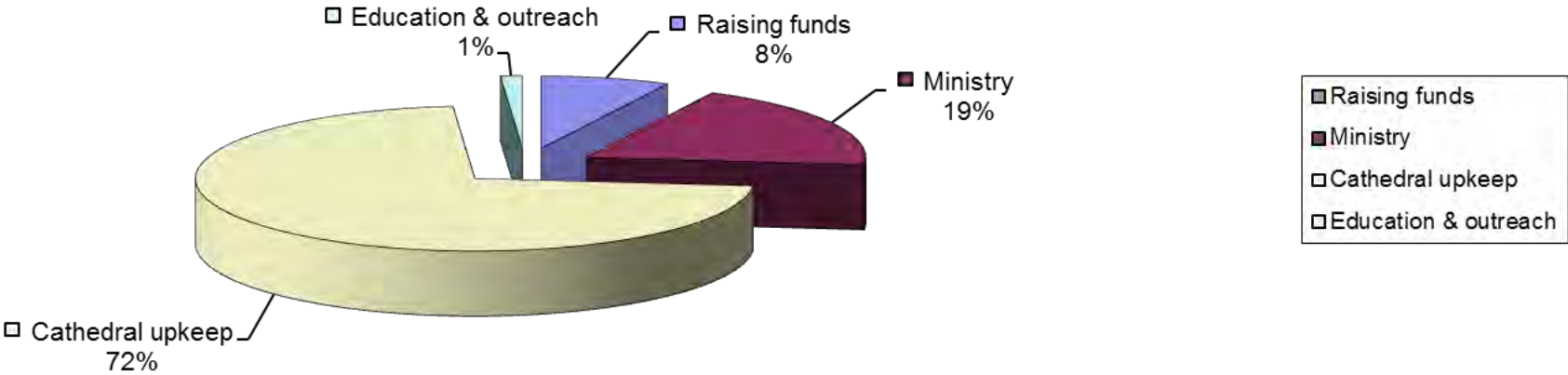
**2016**



**MANCHESTER CATHEDRAL**

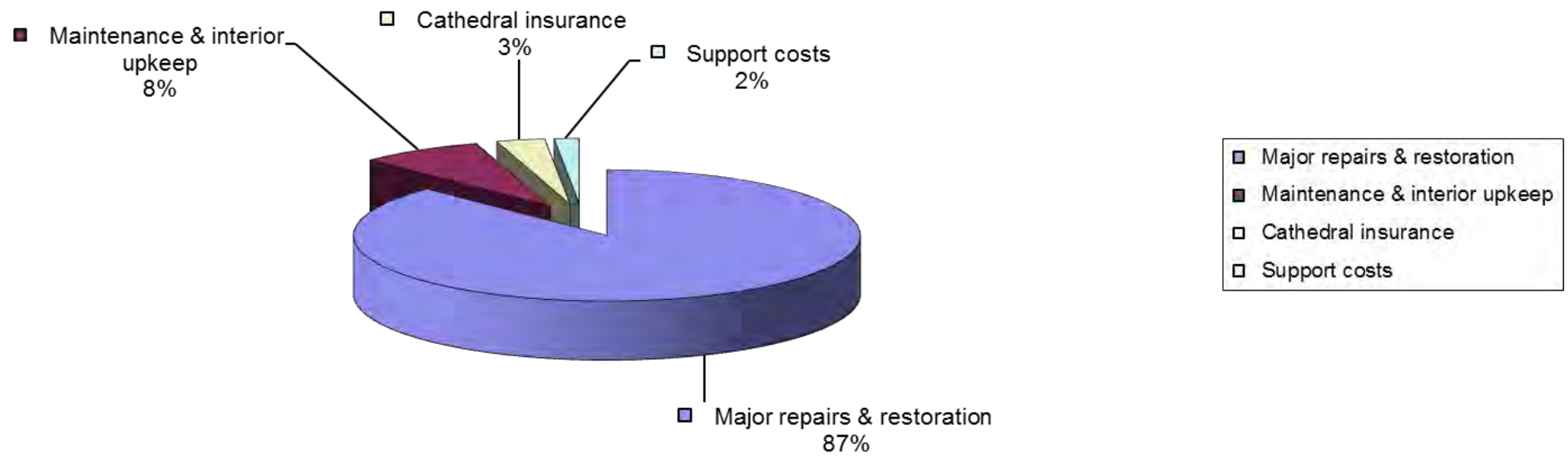
**TOTAL EXPENDITURE**

**2016**



**MANCHESTER CATHEDRAL  
CATHEDRAL UPKEEP**

**2016**

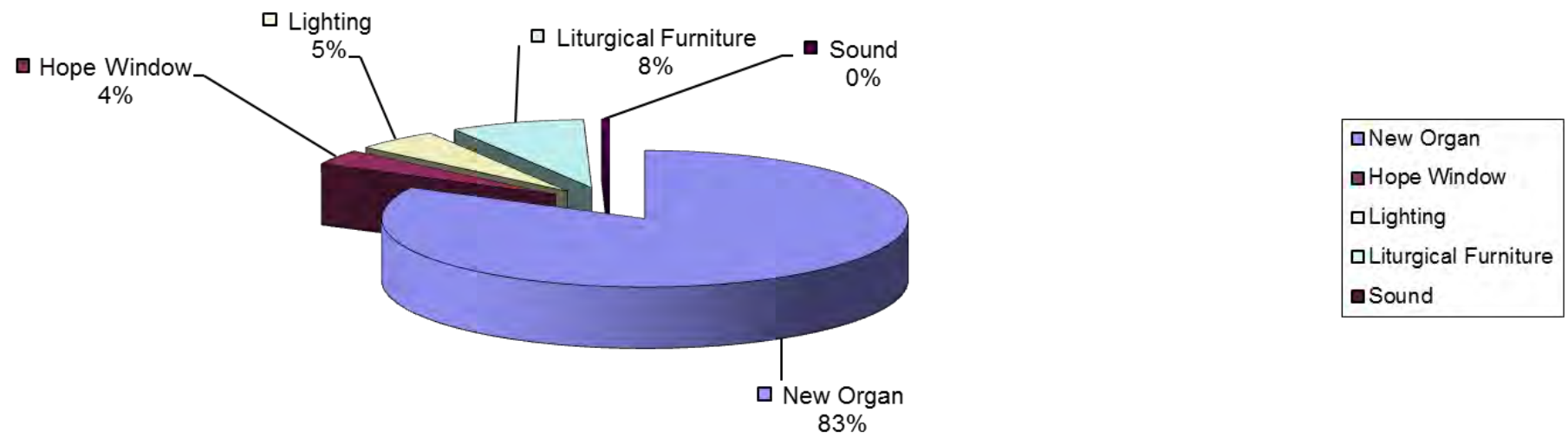




# MANCHESTER CATHEDRAL

## MAJOR PROJECTS

2016



# **A**ccountant's Report

Commentary on the Statement of Financial Activities for the year ended 31 December 2016

The consolidated financial statements include Manchester Cathedral together with its wholly owned trading subsidiary Manchester Cathedral Hire Limited.

Income for 2016 shows an increase of £535,093 over 2015 mainly due to the receipt of grants from Manchester Cathedral Development Trust amounting to £1,769,925 towards the new organ, the Hope Window, the sound system, the lighting system, liturgical furniture and salary costs of the fundraising team.

The income under the Parish of Manchester Revenues Measure 1933 from Manchester Chapter Estates fell by £20,490 this year to £582,468.

Congregational collections and giving including income from special services amounted to £49,143.

General donations fell by £22,959 mainly due to a reduction in sponsorship of the choristers.

Grants receivable in support of mission includes the stipends, employers' national insurance and pension contributions for the Dean and two Commissioners' Canons paid by the Church Commissioners as well as the Section 23 grant towards lay salaries.

Charges and fees in the course of mission include fees for weddings and funerals.

Income from activities generating funds includes the hire of the Cathedral for various concerts, dinners and other events including the national commemoration of the Battle of the Somme service.

Expenditure on raising funds including visitor attraction costs was similar to last year at £230,274.

Ministry, including clergy stipends and working expenses, housing costs and clergy support costs also includes £396,038 for services and music. Services and music costs includes salaries of the music department, choristers' school fees, music expenses, vergers' salaries, items for worship, concert expenses and an element of administrative support overheads.

Cathedral upkeep costs for 2016 increased significantly to £2,224,360 from £1,753,266 in 2015. This was due to works on the new organ project, the new East Window, the lighting project and payments for the suite of new liturgical furniture to be completed in April 2017. Cathedral insurance amounting to £68,817 continues to be a significant cost. General electrical repairs, security costs, heating repairs continue to be a major part of Cathedral upkeep costs.

Education and outreach has reduced in 2016 following the conclusion of the Job Centre Plus funding of the Volunteering Project. This project continues to be run by Volition Community, a separate charity established for this purpose. As in previous years there was no charge to the Diocese for the considerable number of Diocesan events and services held in the Cathedral.

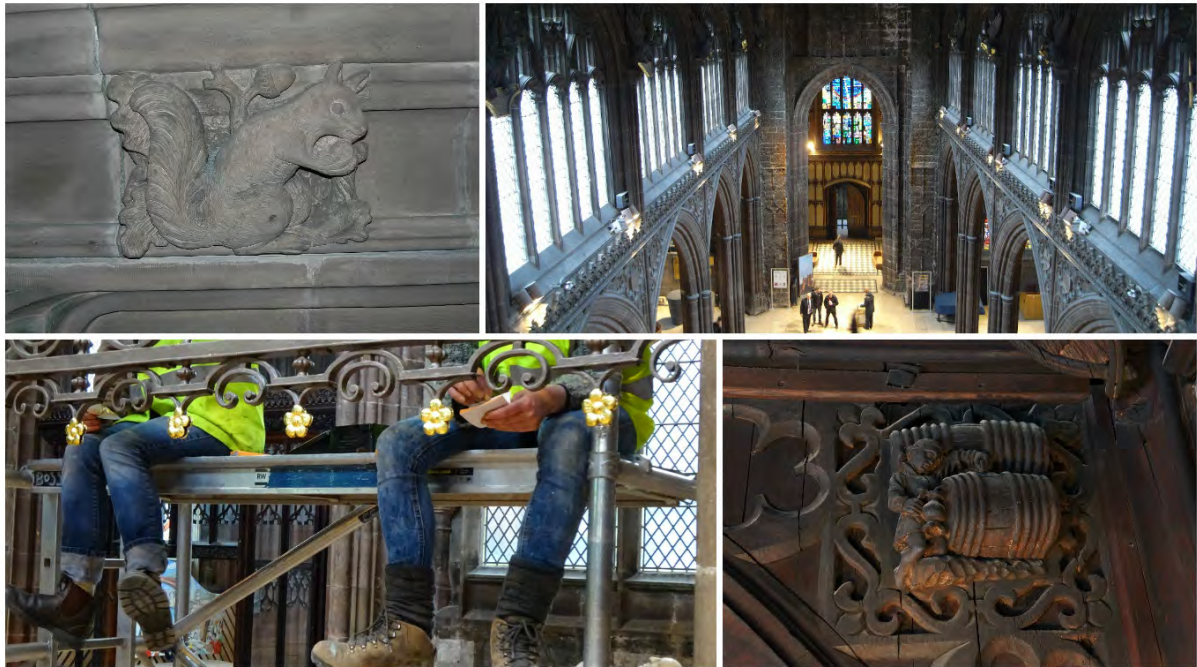
Before transfers between funds, there was a net increase in restricted funds of £4,157 and a net decrease in unrestricted funds of £19,480. Overall there was a net decrease in total funds of £15,114 for the year compared to a net decrease in 2015 of £194,841.

At the end of 2016 there were total funds of £856,361. Free reserves amounted to £562,160. The reserves as at 31 December 2016 were therefore within the Chapters' stated reserves policy of holding between three and six months of normal operational costs (equating to between £285,000 and £571,000) in reserves.

**John Atherden**  
*Cathedral Accountant*

## **A**rchitect's Report

2016 was another busy construction year at the Cathedral. The major project involved the dismantling of the pulpitum and strengthening the upper floor with the use of substantial steel sections. This was, of course, in readiness for the new pipe organ which now sits on the pulpitum so proudly. However it was a complex job – not least as we, the designers had to ensure that the structural deck for the organ did not deflect at all as the instrument was built.



As part of the strengthening work we also took the opportunity to refresh the fine wrought iron screen work around the chancel. This was repainted and a sensitive addition of gilding was undertaken. This gold leaf work – 23½ carat – matches and relates to the glorious gilded pipes to the west face of the new organ.

Another small but important part of the pulpitum project was the cleaning of the chancel arch. This revealed wonderful stone carving both very old and rather more recent in 1881. This revelation has encouraged us all to try and achieve more cleaning this year and we are currently working on a possible further project.

As Cathedral architect I have also had the privilege of working alongside Stephen Raw, the textual artist responsible for the pipe shades to the new organ. This work took us all the best part of two years to design, develop, adapt and finally gain approval. The results are, in my opinion, really uplifting and allow the new instrument to speak even when silent.

Similarly I have enjoyed working with Treske, the furniture manufacturers, on the new liturgical furniture. This project has spanned a similar period and has also been challenging at each stage of development. The furniture is due to arrive Easter 2017 and is eagerly awaited.

In amongst these major time consuming projects I can also report that the Icon from Bulgaria is now complete and attracts constant attention from our visitors.

A cautious gilding exercise to the Jesus chapel organ pipes now enhances Thea Mormon's fine tapestry and cross which date from the 1970s.



I also recorded the manufacture of the new Hope window by Alan Davies, the designer, and organised the protective glazing and fixing of the work.

The new door at the east end of the south quire aisle was started during this time and will complete soon. The new glass door will provide a stunning view from east to west and the Holloway windows. And finally in November 2016, with the support of the Cathedral Administrator, we applied for and received a grant offer from the government towards the masonry overhaul and roof replacement to the tower of our Cathedral.

2016 was another busy construction year at the Cathedral!

**John Prichard**  
*Cathedral Architect*

## **T**he Booth Centre

The Booth Centre has been lucky to benefit from a close longstanding partnership with Manchester Cathedral having been located there for 19 years. Since moving to new larger premises in March 2014, we are grateful to have been able to continue this special partnership. The support of the Cathedral, through the financial donation towards our running costs, is vital to help us to continue to help the growing number of homeless people in the city. The official statistics for rough sleeping were released in January 2017, highlighting that rough sleeping has risen again by 41% in Greater Manchester alone. So the continued support from staff and visitors of the Cathedral is more important than ever.



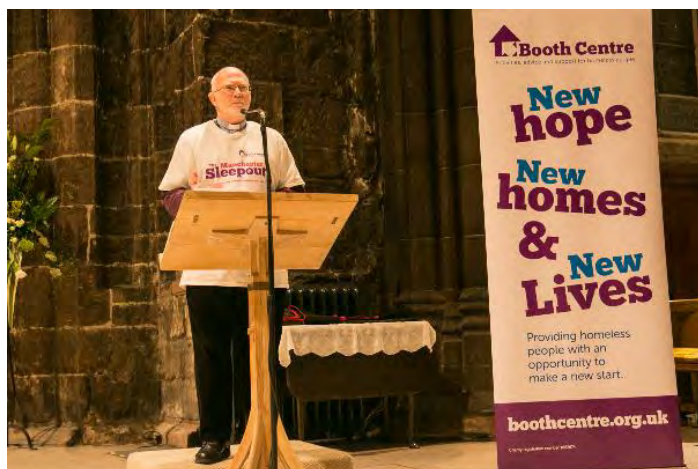
Manchester Cathedral was host once again to our annual Manchester Sleepout, welcoming over 200 participants and raising over £60,000 towards our vital services for homeless people. Cathedral staff have continued to play a crucial part in the success of this event for the Booth Centre! Thank you to the staff team who slept out in very difficult conditions raising such an amazing amount of funds, and to the staff and volunteers who supported us in the lead up to the event and on the night.



We were once again extremely grateful to receive over 300 pairs of socks from Canon Wray's Sock Appeal this year. New pairs of socks for the homeless people who visit the centre make such a difference. Thanks to your donations we're able to continue to offer free pairs of socks for people when they use our shower, such a vital thing when people have cold, wet feet from sleeping out all night.

As well as raising vital funds, staff and visitors to the Cathedral regular collect donations of food and toiletries to contribute towards our appeals throughout the year. As a small charity, seeing more and more people who need our support, donations such as these enable us to continue to offer our services free of charge.

Canon David Holgate volunteers at the centre as our Chaplain. Visitors to the centre enjoy sitting and chatting with David about their experiences. It is extremely valuable to have a volunteer who can offer up time and a listening ear for people who are going through a very difficult time in their lives.



Amy Hinks, Development Manager at the Booth Centre and Danny Collins, a volunteer who has recently been homeless, were delighted to take part in an interview on Manchester Cathedral Radio in the lead up to Christmas. Thank you for this opportunity to promote the centre.

We were also proud to be part of the Hate Crime Awareness events this year, further helping to promote our services and collaborative working in the city.

Over 100 people attended our Christmas Carol Service in December 2016, held at Manchester Cathedral and lead by Canon Holgate. This was an uplifting, positive service and a fitting way to end 2016 with a celebration of our longstanding partnership. Thank you to all at the Cathedral for your continued support and commitment to the Booth Centre.

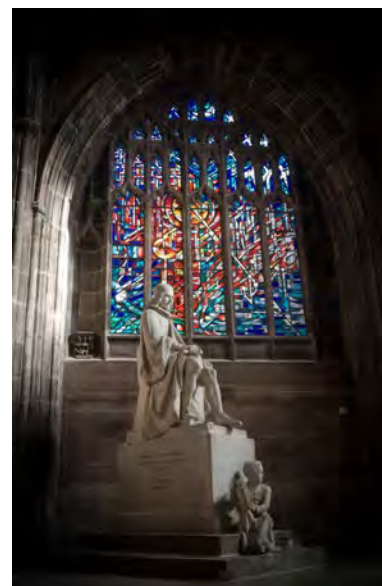
**Amanda Croome**  
*CEO, Booth Centre*

## **T**he Hope Window

In 2016, Manchester Cathedral installed and dedicated the new 'Hope Window' designed by glass artist Alan Davis and generously sponsored by The Oglesby Charitable Trust.

Following extensive damage to the Cathedral's windows during the Second World War, the Cathedral Chapter took the opportunity to establish a design strategy for future stained-glass in the building, taking account of liturgical, architectural and environmental influences. The Hope Window was the last stained-glass window to be installed, to fulfil the post-war aspirations for new glass at the east and west ends.

The design revolves around the themes of hope, innovation, and new life. The statue of Humphrey Chetham sits by this window with a young student at his feet. The founder of Chetham's school and library is at the heart of the early development of Manchester and together with the Hope Window reflects a sense of the character of Manchester and its vibrancy, as a place where young people can grow and flourish.



The window design includes the form of a tree (The Tree of Life) and seedpods, symbolising life and growth, and textile patterns relating to the city's cotton industry. There is also a bee, the symbol of Manchester and an allusion to the beehives on the Cathedral roof.

The Hope Window was dedicated in November 2016.

## Manchester Cathedral Guild of Change Ringers

The period of this report is best described as a time of consolidation. The bells have been rung on every Sunday except one and we regularly ring eight or all ten bells. On Christmas morning there were twelve ringers present, possibly an all-time record.



Regular practices have been maintained throughout 2016 with visiting ringers coming from as far away as Liverpool and Blackburn. There have been no practices yet in 2017 due to the new organ being 'voiced' in the evenings and repairs to the fabric of the tower are due to commence in May so sadly all ringing will be suspended for the period of the work.

There has been special ringing on several occasions beginning with The Queens 90<sup>th</sup> birthday, closely followed by Saint George's day then by the annual Cathedral walks. On June 3<sup>rd</sup> we took part in the National BBC Music Day and were all presented with Music Day Tee shirts (some of which were a little 'snug'). On 25<sup>th</sup> June we rang for the ordinations, The Diamond Jubilee of the Friends of Cathedral Music and The Julie McDonnell 'Strike back against blood cancer' appeal. The National Commemoration of the Battle of the Somme, The Olympics' parade through Manchester, and to congratulate Mark Ashcroft on his appointment as Bishop of Bolton. Our new muffles were brought out for Remembrance Day and Remembrance Sunday. We rang to congratulate two of our current and one past member and his partner on their respective engagements, and to welcome a new member moving to Manchester from Canterbury. All of the above were marked by quarter peals. There have been no full peals this year.



Julie McDonnell is a bellringer in Hastings who is suffering from Leukaemia, her appeal has exploded and bellringers were challenged to ring a quarter peal in every tower in England of a method named after her. Manchester was the first Cathedral in the country to succeed and we received a congratulatory message from Julie. To date over 600 towers have taken part and the fund stands at over £7 million!

On the 1<sup>st</sup> July, Churches throughout the land were asked to toll a bell at 7.30 am - the exact time that the whistle was blown to commence the Somme battle. Members of our band tolled a bell at The Sacred Trinity Salford where there is a memorial to the 449 Salford Pals who died on that morning, and at Saint Elizabeth Reddish. The Canon Precentor chimed the angelus at the Cathedral.

At the time of writing we have yet to hold our AGM so there is little to report on that front. Our annual dinner will be on Saturday 11 March again with the Manchester University Guild, this year at the Castlefield Rooms.

We will once again be 'Ringing for England' on St Georges day.



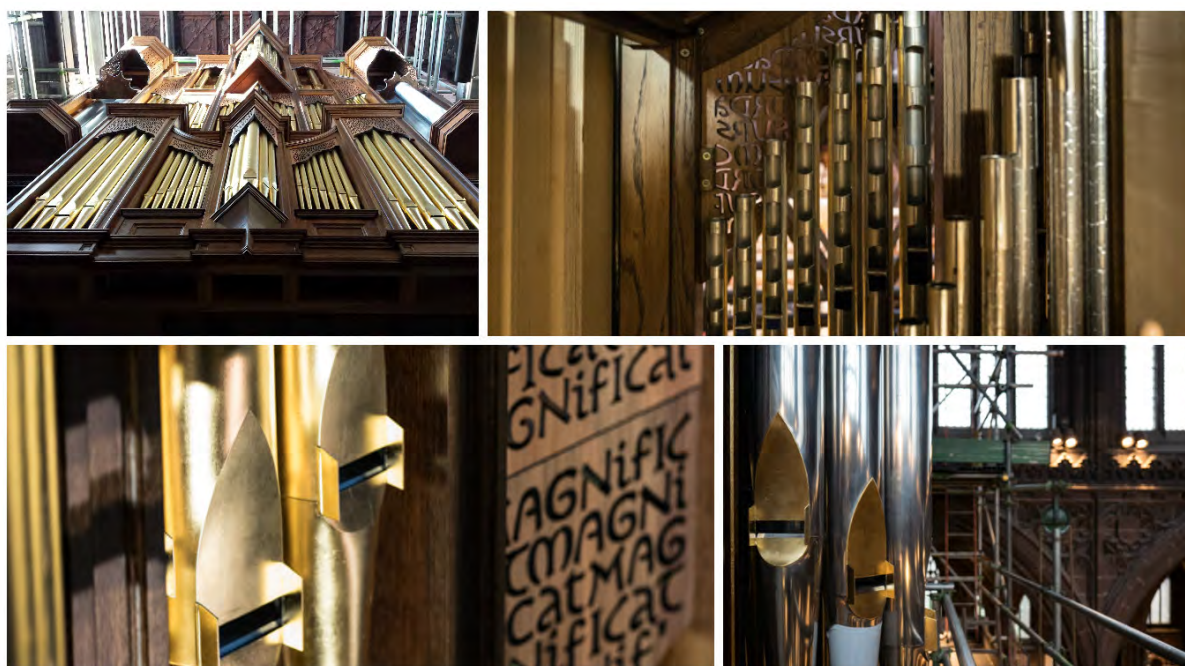
On a slightly sour note, the condition of the cellar access, which is the only way in and out for ringers when the Cathedral is closed, leaves a great deal to be desired. The whole area is used as a dumping ground for all sorts of things, is filthy and the fire doors are often found wedged open. Not a very good advertisement when we have to bring visiting bands through there.

Finally my thanks to the Cathedral Authorities for allowing us to praise God week by week on such a beautiful ring of bells, to our own band which includes several University undergraduates - without whom we would be deplete on many a morning, and to the visitors from other towers who come to our aid for special services when some of our band are unable to ring.

**Malcolm Murphy**  
*Ringling Master*

## **T**he Stoller Organ

There has been an organ here since at least the 1680s with different instruments being rebuilt, modified and replaced over time. The old organ was badly damaged when a bomb exploded on the north east side of the Cathedral in 1940, and stop-gap measures were taken to repair the instrument, re-using old pipework. This organ lasted 75 years. In 2010, the Bishop of Manchester launched a fundraising appeal for a new organ in Manchester Cathedral.



The Stoller Organ was generously sponsored by the Stoller Charitable Trust (the total cost was approximately £2.6m) and will be at the centre of Cathedral music and in use virtually every day of the year for services, concerts, recitals, recordings and teaching. It is both musically superior to its predecessor and restores the pipes to the quire screen, framed by the archway.

In early 2016, the Stoller Organ was built at Tickell's workshop in Northampton before being transported to the Cathedral ahead of the installation which began in July 2016. The scaffolding around the Quire came down, revealing the beautiful new Stoller Organ in its entirety in November 2016.

The main section of the old organ was replaced with the new organ which will enhance performance and range. The new organ, mechanical in action, has been placed on the screen between the Nave and the Quire. The new design has led to the removal of the case and pipework in the north aisle and a significant reduction in the size of the organ in the south aisle. Whilst removing the case on the south side, the workmen uncovered ledgerstones that have not been seen for at least 100 years.

The pipe shades have been designed by text artist Stephen Raw. The lettering on the pipe shades is taken from the words of the liturgy in Latin, the common language of Christian worship internationally. The cut-through lettering helps to release sound. There are over 4800 pipes inside the instrument, ranging from 6 inches to 32 feet high. The pipes facing into the quire were gilded by hand with wafer-thin 23.5 carat gold leaf, so that they will never tarnish.

Organ tuners began voicing the instrument in January 2017 and this continued until early April 2017.

## **C**athedral Community Committee

‘and let us consider how we may spur one another on toward love and good deeds, not giving up meeting together, as some are in habit of doing but encouraging one another—and all the more as you see the day approaching’ Hebrews 10:24-25

The current committee is The Dean- Chair, Pauline Dimond secretary, The Precentor and Sub Dean Philip Barratt Barrie Cheshire, Beryl Cheshire, Barbara Evans, Ian Simpson, Graham Curtis, John Broderick, Kathryn De Belle, Kirk Eckersall, Canon David Holgate and Judith Walsh.

We have discussed the following items;

Cathedral Organ; now installed and currently being tuned and then a dedication offered during Easter services – A magnificent achievement and will form a truly memorable lasting legacy.

Hope Window and East Door - are now in place and dedicated; it is hoped to bring the many residents and workers of Manchester who travel past its doors and invite them into the cathedral.

New Lighting Scheme; plans put forward didn’t meet the criteria, Chapter has asked another consultant to take on this work.

Sound System -The Cathedral Architect is working with a local firm to rectify this.

Heritage Lottery Fund- for the West end proposal £8m and West Tower £700k round one has been delayed until March, 2017. Offers of £30k from Chancellor Exchequer Cathedral funds and WW1 available too.

Cathedral Floor -\_the glue seems to be coming away, due to the floor being made of limestone. The architect has this in hand.

Security - A guard is patrolling the cathedral. There have been three break-ins at the Visitor Centre, fights inside the Cathedral and drug-taking outside the west end.



Outreach and Mission - the appointment of Canon Marcia Wall as Canon Pastor is a huge step forward. Prayer for healing is being initiated on a regular basis as many people come to the Cathedral for guidance and healing.

Whit Walks – 29 May is the last for Roy Chow and currently a £1k shortfall in funds – discussions continuing!

Cathedral Kids; we still require a permanent rota with volunteers to carry this important mission programme and to attract young city centre/ local families. An area is available near the south porch with resources for young ones to carry out activities.

Bring and shared lunches have taken place but need to be more regular.

We acknowledge the dedicated and committed efforts by Anthony O'Connor led by the Dean to achieve all the enclosed - a true legacy for many generations to share.

All meetings start with a prayer and finish with the Grace.

**Ian Simpson**  
*Chairman*



## Churchwardens' Report

The Wardens and Stewards comprise a group of some 30 persons, elected annually, who support the regular Sunday services at the Cathedral, both morning and evening, as well as the large number of special services, including many that fall on days other than Sunday.



I am blessed with a dedicated and enthusiastic group of volunteers, whose often unseen efforts ensure the smooth running of services, and for this I am most grateful. My particular thanks go to my predecessor Geoff Bamping, for his example, to my fellow Warden, David Haywood, and also to Joe Ejiaks, Sylvester During and Gareth Screeton who, with David, lead the four teams of stewards. This year we welcomed several new members to the group but sadly lost Peter Briggs after many years of dedicated service, and temporarily we hope, Sonia Soans, who returned to India. There is no maximum number of Stewards so if anyone is interested in joining the group please talk to one of us.

I thank also the Dean and Chapter, without whose cooperation and support we could not function, and especially the Precentor and the Vergers with whom we try to make each service run smoothly. My thanks also go to the Readers and Lay Administrants who add so much to our liturgy.

The Wardens are trustees of the George Pilkington Trust, and were able this year to distribute charitable donations to the Wood Street Mission (£3,000), and the Salvation Army (£1,500). These organisations have expressed their gratitude for the donations. Their work, for which there are ever increasing demands, accords precisely with the terms of George Pilkington's Will.

**Graham Curtis**  
*Senior Warden*



# C communications and Marketing Report

2016 has been another busy year for Communications and Marketing as we share stories and activities with the Cathedral community, visitors and members of the public.

Over the last year we have promoted talks, tours and exhibitions, shared details of regular and special services, provided updates on the work taking place in the music department including regular information on the progress of the organ project, encouraged families to come and take part in family activities organised by the education department and much more.



The most high profile event that took place in 2016 was of course the Somme Commemorations. The service was broadcast by BBC News and the footage shared with the major TV channels. The service was also covered by the Manchester Evening News with journalists live tweeting throughout the service. In August, Hairy Builders, a new series presented by Dave Myers (Hairy Biker) aired on BBC Two. Throughout the series, Dave Myers visited historic buildings and Manchester Cathedral featured in one of the episodes. Dave enjoyed a tour of the Cathedral, including the archives and spent time with the builders learning about the traditional methods used to repair the worn-out lead on the roof. In October, the grand final of BBC Radio 2 Young Choristers of the Year competition was recorded at Manchester Cathedral.



Manchester Cathedral briefly appeared in two episodes of the BBC One series 'Christmas City, a five-part series presented by Rav Wilding and Hayley Hassall looking at what it takes to deliver a truly special Christmas for the shoppers, workers, residents and tourists in Greater Manchester. The first episode was about people who are homeless at Christmas and they featured the Manchester Sleepout with presenter Rav Wilding participating on the night and the second focussed on the St Ann's Hospice 'Light Up a Life' Service. The audience figures for the series were an average of a 25% audience share and viewing figures of around 1.5 million.

In 2016 we began reviewing the content and appearance of Cathedral News with a view to making it more interesting and attractive to all our readers. The redesigned Cathedral News launched with the February 2017 issue. New features include a page to showcase the work of our partners, a community page written by the Canon Pastor and a staff feature that gives readers the opportunity to get to know the people behind the scenes.



## Capture the Cathedral

The photography competition is entering its fifth year. Each year the standard gets better and better as entrants seek to impress the judges with images of this beautiful historic building. The entries provide a bank of images that can be used in marketing materials and produced as postcards. The exhibition proves very popular with visitors and over 1000 people voted for their favourite image last year.

## Manchester Cathedral Radio Station

This year saw us launch MCR – Manchester Cathedral Radio Station, a pop-up digital radio station hosted by BBC Radio Manchester DJ, Mike Shaft.

During the five weeks on air, Mike interviewed various people including Cathedral clergy, staff, Chief Executive of Greater Manchester Chamber of Commerce, Clive Memmott, the Lord Mayor of Manchester, Hannah Flint from GMP Modern Slavery Coordination Unit, the Booth Centre, Street Pastors, Bishop David and many more. The station was mentioned on various radio accounts including Radio Results, Jingle Booth, The Radio People, Radio Watcher, Media Info Worldwide, Niocast, Christmas Radio app, Days Out UK. We plan to relaunch the station for Christmas 2017.

## Partnerships

Our partnership with Cash for Kids has continued. Manchester Cathedral acted as a drop-off point for Key 103's Cash for Kids Mission Christmas campaign for the second year running. The campaign supported **61,874** children across Greater Manchester with **£2,897,259** worth of gifts and cash being donated.

As a result of the strong partnership, Manchester Cathedral has been asked to host the launch event for their Superhero Day appeal. This event will raise money to support When You Wish Upon a Star, a charity that grants the wishes of children living with a life threatening illness.

We continue to have an active role in the Medieval Quarter Marketing Group. This group is working closely with neighbours, Transport for Greater Manchester, Salford City Council, Manchester City Council and Visit Manchester.

## Social Media

Social Media is one of the main ways in which we engage with the public and the response is very good. We use various channels to communicate the activities taking place at the Cathedral including events, details of worship and visitor information.

The current number of followers on our Twitter account is 5606. Over the past year, our tweets have been seen over 1 million times. Our top tweet about the episode of The Hairy Builder which was aired on BBC Two was seen 21.8K times. 49,000 Twitter users have visited Manchester Cathedral's Twitter profile page. Twitter allows accounts that are of public interest to become verified, this confirms that the account is authentic. On 11 February, Twitter confirmed that they had accepted our application and have applied the official verified badge to Manchester Cathedral's account.



We have 1996 followers on Facebook. Using the Facebook Insights, we can see that the number of people the posts have reached over the last twelve months is over 207,000 and engagement with our posts e.g. number of likes, comments, shares etc is over 113,000.

From April 2016 to April 2017, there were 129,530 sessions on the Cathedral website, 91,837 were new visitors to the site and 37,694 were returning visitors. 87% of the visitors UK based, the remaining 13% were from overseas.

We also use Instagram to share photographs of Manchester Cathedral and to interact with members of the public as they share photographs of their visits to the Cathedral. We have 1089 followers.



## Crosland Fund

The object of the Dean of Manchester Crosland Fund is to assist people who are living within the Greater Manchester region and are experiencing conditions of need, hardship or distress. Applications for support are made online via a sponsoring organisation such as Citizens Advice, which are then considered by a grant panel based at Manchester Cathedral. When an application is successful, assistance is often provided by way of a small financial grant that usually pays for items, services or facilities, which is calculated to reduce the need, hardship or distress of the applicants. There are various rules about the Dean of Manchester Crosland Fund, so for example, grants cannot be made from the Dean of Manchester Crosland Fund in order to meet the costs of rates, taxes or other public funds. Similarly, grants cannot be repeated or renewed on any occasion or in any case.

Grants are awarded on a quarterly basis in March, June, September and December of each year. Unfortunately, the number of applications that are submitted to the Dean of Manchester Crosland Fund usually far outweigh the financial resources available to the grant panel and so the panel often has some very difficult decisions to make. Typically the grant panel only has approximately £1,750 per quarter available for distribution (representing the quarterly income on the Crosland endowment fund).

**Number of applications made in 2016:** 107

**Total grants being applied for:** £44,234.63

**Number of successful applications:** 67

**Total Dean of Manchester Crosland Fund grants awarded:** £10,470

**Number of unsuccessful applications:** 40

### Crosland Fund – Application Case Study

*“Applicant is a lone parent with two children ages 2 and 3. She has fled domestic violence and relocated to Manchester. After a period of homelessness she has recently been rehoused and now has her own tenancy but the property is unfurnished. Applicant has no washing machine or tumble dryer and could not afford to save for one whilst the family was homeless. Applicant is on a low income claiming benefits and is unable to take up work currently because she needs to look after the children with special care needs. Using a laundrette is both impractical and unaffordable in the long term for these reasons. The property is small and there is inadequate space to dry clothes. Without having a tumble dryer the applicant risks her new property becoming damp and unhealthy for the young children. Citizens Advice has given applicant a full benefit check and she has already maximised her income by claiming the correct benefits. We have also helped her to look at switching her energy supply and given energy advice to keep the essential household expenditure to a minimum. An award from the Crosland Fund for this applicant to purchase a washer-dryer would help alleviate poverty and improve living conditions in the household. Knowing that she can furnish the property with the appropriate appliances will also be an important step for the applicant building a stable home for the children after a difficult chapter in her life.”*

**£250 was awarded to this applicant who was promptly able to purchase a washer-dryer.**

## Colonel Crosland – who was he?

Colonel James Charles Herbert Crosland, who died on 8 July 1946, left the residuary of his estate to the Dean of Manchester, the income from which was to be given to the poor and indigent men, women and children inhabitants of the City of Manchester.

A charity commission scheme in 1970 formed it as the Crosland Fund.



He was (according to the Manchester Regiment) an early member of the Ardwick Battalion and a Captain in 1898. He was appointed Lieut Colonel in 1914 to form the 2/8<sup>th</sup> battalion following the 8<sup>th</sup> Battalions move to Egypt in the November. It is believed that he took the 2/8<sup>th</sup> to France in March 1917 but did not necessarily stay with them.

There is a pre-dieu in the Regiment Chapel that was the gift of Col Crosland to the officers and men of the 2/8<sup>th</sup> Battalion Manchester Regiment.

**Stuart Shepherd**  
*Cathedral Administrator*

## Deanery Synod

HULME DEANERY SYNOD. MEETINGS 2016/17. 12<sup>th</sup> May 2016 at St. Clement's, Chorlton.

The incumbent began the meeting with opening prayers and a hymn. He announced that the church is finishing their Mission Action Plan based on the vision statement of, briefly, 'love for all.' Apologies were read out and three new lay members were welcomed.

Glyn and Adele from the Manchester City Council Fostering Services were introduced. Glyn is a social worker and explained that Manchester City Council (MCC) has circa 1,250 children in approximately 450 foster homes. The target is to recruit 50 new fostering placements. Adele is a foster carer and recruiter. The rigorous application process for fostering was explained. Break.

St. Clement's are now part of the Parish Share Group.

Canon Dr. Addy Lazz-Onyenobi spoke, briefly, about the February group of General Synod including the Prolocutors, the Chair & Vice-Chair of House of Laity, the appointment of Canon Professor Michael Clarke as Chair of the Dioceses Commission and of the amending of Canon No.34. Addy will sit on the BAME Group in Synod.

The Treasurer's report was given. The 'Church for a Different World' event was planned at St. Bride's. This event in Rochdale Archdeaconry was a success, not least, because of Bishop David's participation.

A Deanery quiet day was planned at Mirfield on 3/Sept. St. Crispin's held a coffee morning/ sale on 21/May. St. Anne's have a new music director, Simon Passmore. The Chorlton Beer Festival on the second weekend in July. A Ugandan congregation has been meeting at the Ascension for more than a year with some members attending Sunday Eucharist. The building works at St. Cement's is almost completed. Meeting closed with prayers.

11<sup>th</sup> October 2016 at Christ Church Moss Side.

Bishop David has consulted with clergy and appointed Rev. Tony Hardy as the new Area Dean. Rev. Jude Mitson and Tony, from St. Ann's attended their first Hulme Deanery Synod. Opening prayers were said and new catering facilities at Christ Church described providing a culture of invitation by the church. Apologies were read. A presentation was made for the homeless by Colin Barson and Lily Axworthy of Church House.

Refreshments.

A report was read out from the Diocesan Synod on 22/06/2016. The Treasurer's Account Statement was discussed. The new Area Dean invited all to celebrate his collation. A present was purchased for the previous incumbent. Bob Palmer has received an MBE. Rev. Falak Sher is appointed Hon. Canon at Manchester Cathedral. Rev. Ben Edson is Warden to the chaplaincy of Manchester Cathedral. Rev. S. Gattenby will take a sabbatical from early Nov. to 31/Jan./17.

A lunch club starts at St. Clement's from 12/Oct./16. Steve Cheshire from St. Clement's has passed away. A current 'Be Welcome' is on at St. Ann's with a drop in for the homeless from 7-9am. Manchester Cathedral's annual 'sleep out' for the homeless is on 4/Nov./16. St. Margaret's is collecting men's shoes size 8-9 for the needy in Calais. Falak has stood down from the Grace Church and will concentrate on his two parishes. St. Werburgh's will hold a 4pm. Service on Sundays. Falak plans to re-instate the Manchester Passion on 8/Apr./17. Meeting closed with the grace.

1<sup>st</sup> February 2017 at St. Edmund's Church, Whalley Range.

Incumbent Rev. Tony Hardy explained that teaching in the church will be developed further and the church is a haven for the homeless on Saturday evenings. Prayers were said. The parish share was discussed followed by the Treasurer's report. Holy Trinity Platt has 'New Prospects' on 1 evening per month. The night shelter has passed to St. Clements, Broughton, from Brunswick Church. Seventy diners had Christmas lunch and twenty five diners similarly had lunch at St. Werburgh's and the Ascension respectively. On 8/Apr. next a Passion is planned for cathedral gardens. A new head for Holy Trinity School is to be appointed. Basil explained that a Dementia Care Group is to be located at the cathedral and the new organ will be played at Easter. Peter Capon will worship at St. Margaret's, Burnage in the Heaton Deanery. The Diocesan Mission and Pastoral Committee meets on 6/Feb. next.

Rev. Hardy led a talk on parties e.g. for birthdays, weddings, funerals, under a title of, 'The Kingdom of God is a Party.' Those present were invited to describe their experience of parties. It was said that the young want a community without formality and have developed a computerised on-line community. It was stated that the church may be too formal with baptisms, christenings, confirmations perhaps being barriers. Also it was claimed that both Christmas and Easter entailed one day of celebration when more celebrations can be held on feast days throughout the year. Grace concluded the meeting at 8.55pm., and was followed by a buffet until 9.30pm.

The next meeting is planned for May 2017.

The meeting commenced with opening prayers led by Fr. Patrick Davies. Apologies for absence were read out viz. 1 clergy and 6 lay members.

A talk was given regarding stewardship, which was based on supporting God's people in generous sharing of God given gifts and talents. The talk described three aspects at the centre of stewardship viz., Biblical principles, donations and talents. The following are some guidelines for stewardship:

- 1 Preach and teach, including generous giving.
- 2 Mission, and ministry.
- 3 An annual review of giving.
- 4 Saying thank you.

It was explained that appropriate communication skills are required in the delivery of the points noted above. The talk was concluded by stating that effective stewardship enables mission.

A discussion followed when participants were formed into five groups to develop the items above.

Break



After the break the minutes of the last meeting (25th/Feb./2015) were agreed and signed as a true record. Matters arising from the minutes- None raised.

The Diocesan Synod report was reported and Bishop David's Presidential Address informed Synod he had been interviewed on radio and asked the reasons for becoming a Bishop. He was asked about the Living Wage and the spikes at the entrance of Selfridges causing a problem for the homeless rather than a deterrent to smokers.

Saddleworth Deanery has appointed a chaplain to work with the over sixties who are a large part of the congregation and in the population at large.

The new Parish Share scheme will be presented to the next Diocesan Synod for final approval.

The next item was the Treasurer's report. There is a balance of £354.21p. in the Deanery A/c. All parishes have paid their subs for 2014. For 2015, St. Edmund's, St.Crispin's, Manchester Cathedral, the Ascension, St.Clement's and Holy Trinity (Platt) have paid. Outstanding subs are encouraged to pay ASAP, please.

A Culture of Invitation Day on 12<sup>th</sup>/Sept. is focussed on why people don't invite their friends to church. Rev .Ken Flood will open the gathering.

Events and dates from around the parishes were announced.

The next Deanery Synod is on Thursday 8<sup>th</sup>/October 2015.

The Deanery quiet day is planned for May, 2016.

A.O.B. Mission and Pastoral sub groups need to meet, a date will be arranged.

The meeting closed with prayers.

8<sup>th</sup>. October. 2015 at the Ascension, Hulme.

Rev. Ken Flood was in the chair.

Rev. Falak led Synod in prayer and updated us about The Ascension; there are good relations with schools in the parish. The car park at the rear of the church is now Pay and display with takings coming into the PCC.

Apologies for absence were noted and accepted.

Rebecca Turner led the talk about the activities of Christian Aid and stated that a recent visit to Manchester Cathedral had been made by herself to discuss the work of Christian Aid in Burkina Faso in Africa and that the mission would hopefully continue. Some people present noted that it was a good sign that Christian Aid was becoming established in Manchester and that the charity was developing a higher profile due its good works.

BREAK

Rev. Neil Elliott, who is the new curate at a St. Edmunds, Whalley Range, was welcomed to his first synod meeting.

Peter Capon did not stand for re-election to the General Synod and by agreement was co-opted to the Hulme Deanery Synod and will continue as Deanery Lay Chair.

Minutes of the last meeting on 15<sup>th</sup> May 2015 were agreed and signed as true and accurate record.

Matters arising from the previous meeting and noted that the Culture of Invitation Day at Christ Church Brunswick went well.

There are two clergy vacancies on Diocesan Synod Rev. Patrick Davies and Rev. Paul Mathole were elected without opposition. Rev. Dr. Hayley Matthews was elected at Deanery Chapter.

There are at three elected lay members on Diocesan Synod, Philip Geldard, Addy Lazz-Onyenobi, and Bob Palmer. Philip and Addy are standing for the General Synod and if either were elected then a vacancy would arise for a casual lay vacancy on Diocesan Synod.

Peter Capon reported on the General Synod focussing on one main issue in relation to Rev. Simon Killwick's last synod meeting who put forward a Private Members Motion asking the Synod to consider senior church leadership. The motion was carried by Synod.

The Treasurer's report was made saying that the balance of the account was £364.31p. in the bank with four parishes yet to pay their subs., St. James', St. Werburgh's, Christ Church Moss Side, and Holy Innocent's.

Rev. Patrick Davies proposed, as the Christian Aid talk was good news then a donation may be made from the deanery to the charity. Jackie Dixon seconded that we donate £200.00p and was agreed by all.

St. Crispin's festival will be held on 20<sup>th</sup> October. Manchester Cathedral to hold their annual Sleepout in aid of the homeless in November. St. Clement's are holding a Singing event on 20<sup>th</sup> February and St. Werburgh's curry night on 20<sup>th</sup> November.

Canon Ronald Frost, Director of Music at St. Anne's has died recently and his funeral will be on 15<sup>th</sup> October.

The next Deanery Synod meetings will be on 27<sup>th</sup> January 2016 at Christ Church, Brunswick and 12<sup>th</sup> May 2016 at St. Clement's, Chorlton. Deanery quiet day TBC.

The parishes were reminded to kindly complete their income surveys.

The meeting was closed with parting prayers at 9.05pm.

27<sup>th</sup> January 2016, at Christ Church, Brunswick. Unfortunately, I was not able to attend this meeting and it has not been possible to prepare the minutes as usual.

**Basil Fox**  
*Representative*

## **M**anchester Cathedral Development Project

	Cost	Raised	Movement in 2016
<b><u>MC Development Trust – Ongoing</u></b>			
Unrestricted Income		£1,190,560	+£65,989
Stoller Organ	£2,359,987	£2,342,857	+£39,109
Cathedral Lighting	£2,200,000	£749,200	+£15,755
Sound System	£250,000	£0.00	
Library Refurbishment	£150,000	£12,500	+£12,500
Liturgical Furniture	£196,884	£198,300	+£62,390
Tower Repair	£750,000	£502,000	+£502,000
Altar Frontals	£300,000	£0.00	
East Door	£73,565	£0.00	
West End Development	£8,500,000	£10,300	+£10,300
Stone Cleaning	£300,000	£0.00	
<b>Sub-total</b>	<b>£13,100,436</b>	<b>£5,005,717</b>	<b>£708,043</b>

**MC Development Trust – Completed**

Pop-up Cathedral	£460,186	£345,686	
Sponsor-a-tile	£0.00	£3,823	+£32
ICON	£6,000	£6,150	
Underfloor Heating	£2,344,000	£2,344,000	
South Aisle Roof	£316,363	£225,524	
Alligating of Canon Court	£10,000	£10,074	
Cathedral Visitor Centre	£116,000	£116,000	
Hope Window	£94,485	£94,485	
<b>Sub-total</b>	<b>£3,347,034</b>	<b>£3,145,742</b>	<b>£32.00</b>
<b>Manchester Cathedral</b>			
Chorister Funding	£400,000	£288,155	+£50,000
Music Endowment	£1,000,000	£576,206	+£100
Sub-total	£1,400,000	£864,361	£50,100
Volition Community Volunteer Programme	£700,000	£680,856	+£122,000
<b>Sub-total</b>	<b>£700,000</b>	<b>£680,856</b>	<b>£122,000</b>
<b>Medieval Quarter</b>			
Redevelopment of the public realm	£14,000,000	£37,000	
Sub-total	£14,000,000	£37,000	£0.00
<b>Total</b>	<b>£32,547,470</b>	<b>£9,733,676</b>	<b>+£880,175</b>
<b>Event Activity</b>			
Events (2008 to 2016)	£645,054	+£131,352	
<b>Total</b>	<b>£10,378,730</b>	<b>+£1,011,527</b>	

**Fundraising & Event Activities**

I am pleased to be able to confirm that we have received £1,011,527 to December 2016 towards the various development project initiatives and the operational running of the cathedral.

**Events & Visitor Donations**

The following is a breakdown of net income (profit) for events in 2016. During this year, we also gave our facilities free of charge to 43 organisations to stage events, 10 up on 2015. Taking into consideration our standard hire fee, Manchester Cathedral supported community initiatives to the tune of £130,000.

Type	Target 2016	(2015 – Ach)	(2016 – Ach)	2016 %
Concerts	£30,000	£28,023	£32,674	108%
Carol Concerts	£7,000	£7,887	£14,425	206%
Dinners	£40,000	£44,944	£27,254	68%
Events	£40,000	£39,582	£45,116	112%
Sponsorship	£3,000	£3,500	£2,500	83%
MCDP	£1,000	£3,043	£863	86%
<b>Total</b>	<b>£121,000</b>	<b>£126,982</b>	<b>£122,833</b>	<b>101%</b>

Event Income	2008	2009	2010	2011	2012
	£5,504	£29,803	£68,052	£81,317	£65,767
	2013	2014	2015	2016	
	£18,492	£126,304	£126,982	£122,833	

The following is a breakdown of net income from visitor donations in from 2010 to 2016.

Visitor Donations	2010	2011	2012	2013	2014
	£18,289	£31,136	£42,006	£16,930	£42,177
	2015	2016			
	£40,811	£61,621.02			

### Capital & Revenue Programme

**Organ & Liturgical Furniture** - The installation of the organ is within the timescale agreed as part of the contract and should be operational by Easter 2017. The final pipes will not be installed until the end of January with the sounding and tuning going on to April 2017. The new suite of liturgical furniture will be delivered on Thursday 13 April with a service of consecration on Easter Day. The total amount raised and secured towards these two budget headings sits at £2,541,157

**Lighting** – I am pleased to be able to confirm that Lighting Perceptions have been engaged to take forward the new lighting scheme from BDP. The following outlines the proposed timescale of implementation which should fit in with the planned dedication of the new organ in September 2017.

RIBA 3 Developed Design	December 20 <sup>th</sup> 2016	January 30 <sup>th</sup> 2017	5 weeks
RIBA 4 & Tender Information	February 1 <sup>st</sup> 2017	March 10 <sup>th</sup> 2017	7 weeks
Tender Period	March 13 <sup>th</sup> 2017	April 3 <sup>rd</sup> 2017	4 weeks
Tender Assessment/interviews	April 4 <sup>th</sup> 2017	April 18 <sup>th</sup> 2017	2 weeks
RIBA 5 & 6 Implementation			
Mobilisation	April 18 <sup>th</sup> 2017	May 1 <sup>st</sup> 2017	2 weeks
RIBA 5 Installation	May 2 <sup>nd</sup> 2017	July 28 <sup>th</sup> 2017	13 weeks
RIBA 6 Commissioning & Handover	July 31 <sup>st</sup> 2017	September 29 <sup>th</sup> 2017	9 weeks

**East Door** – The work to the East door is complete and should be open and in full operation from early 2017.

**Hope Window** – the window was installed during September and was dedicated on 6<sup>th</sup> December.

**Altar Frontals** – Following the proposal from Portuguese Government a set of four new altar frontals has been approved by the Dean and Chapter. As part of this commission which is to support the suite of liturgical furniture and organ the Portuguese Ambassador visited the Cathedral on 19<sup>th</sup> November with his wife. In attendance was Cristina Rodrigues, Artist and the Portuguese Consul General, together with the Lord Mayor of Manchester. It is envisaged that the new Alter Frontals (4 in total) will be ready in time for the dedication of the Stoller Organ in September 2017

**West End Development** – A HLF application is being developed to support this multi-million pound development

**Tower Repair** – A bid was submitted for £750,000 to the WW1 fund to repair the Tower, we received a grant award of £500,000 toward this work. Further fundraising work is being undertaken to fill the £250,000 funding gap.

**Medieval Quarter** – Following a period of consultation by Manchester City Council a paper was tabled and approved at a full meeting of the Council for the development of the public realm with in the Medieval Quarter.

**Volition Community** – Following a restructure on the operational delivery of the programme in 2016 we have secured £122,000 of funding this year to support the programme through to 2018. In addition, we have secured a secondment from GMFRS as a full-time Volunteer Coordinator and the support of Manchester College in an outreach worker for three days a week. Canon Adrian Rhodes services has been secured for two days a week in taking forward the bee hives project at the Cathedral and the Printworks. With the support of Manchester City Council, the Volunteer Programme operates at the Cenotaph, it is envisaged that this programme continue through 2017 with the whole of St Peter’s Square opening up.

### **2017 and onwards**

A number of fabric renovations, building interventions and major events are also planned for 2017 and beyond, which are hoped to be complete in readiness for 2021 (the Cathedral's 600th foundational anniversary as a collegiate church). These include:

- Installation of a new lighting scheme over three phases
- Refurbishment of a the library, including new lighting
- Installation of a new sound scheme
- Cleaning of the Cathedral internal masonry
- External masonry repairs and works in the bell tower
- West End Development
- Fabric refurbishments in the Cathedral office and reception area
- National Cathedrals Conference in 2018
- A Fourth Art Installation at Manchester Airport
- Delivery and consecration of the new suite of liturgical furniture
- Dedication of the Stoller Organ
- Dedication of the Altar Frontals

**Anthony O’Connor**  
*Director of Fundraising and Development*

## **E**ducation Department

In 2016 the Education Officer was delighted to provide 100 Cathedral learning sessions for over 4300 children and young people. All sessions emphasise the importance of Manchester Cathedral as a living faith building. For the majority of these young visitors, an educational visit is their first encounter with a Christian community; helping them to feel welcome and comfortable to explore the significance of this sacred space is a privilege for all Education Team members.







The Education Programme continues to be highly regarded by teachers, pupils and families, as illustrated by a sample of evaluative comments from 2016:

- *"They found it to be an enlightening experience and learned a great deal ... they particularly enjoyed the range of activities that were on offer."* Bury Grammar Boys Year 7 RS and Humanities Trip
- *"All learning objectives were achieved. The talk was clear, engaging and relevant to the exam board's specification ... It was a great learning experience and we really enjoyed our visit"* Aquinas College A-level Philosophy Trip
- *"It was fun and interesting to learn about the cathedral"* Sing the Cathedral: Disney feedback
- *"We've had a fantastic time here today. The children have really enjoyed the activities and the staff have been very helpful and welcoming."* Terrific Tuesdays – Zoology for kids - feedback
- *"All students described the visit as of great value. In particular, the students' subject knowledge was enhanced, however so too was their view of the possible engagement and holistic learning that such a visit with young children could offer. Most student teachers had not visited the cathedral before and many had pre-conceived ideas about how children would work within it. Pam's demonstration of activities challenged their thinking and exceeded their expectations of how to engage with the children on a visit. Pam was an excellent facilitator and the students very much enjoyed her tour throughout!"* Manchester Metropolitan University Primary Teacher Training session



There is high demand for school visits and unfortunately in 2016 due to diary constraints 35% of booking requests had to be turned away. Without my team of dedicated Education Volunteers, that percentage would be higher, as volunteer support means that I can increase the capacity of visits without decreasing the quality of the experience for pupils. I am currently seeking 5 additional volunteers who can assist with delivering workshops and trails 1-2 days per month. Please let me know if you would be interested in helping.

In February 2016 I ran a special prize-giving and learning event for schools that entered the “Paint a Pipe” Competition as a way of stimulating interest in the Stoller organ. I’m pleased that a selection of pipes are on display at Manchester Airport, alongside work by their Artist in Residence, Andy Leigh, bringing the Cathedral and Organ to the attention of international visitors – do look out for it if you are passing through Terminal 2.

A focus for 2016 has been expanding the Cathedral’s offer for young families. I devised “Terrific Tuesday” sessions (featuring interactive storytelling, crafts and activities) as a fun way to welcome and engage young families during the school holidays with the life and story of the Cathedral. Since the programme was launched in Spring 2016 we have had a fantastic response from families; as can be seen from their feedback, summarised in the word cloud. Several have returned regularly and are spreading the word among their networks, so we have seen a growing interest in the sessions. In April 2017 the Canon Pastor, Revd Marcia Wall and I will be running “Experience Easter” craft and storytelling sessions that we hope will be a special way for young families to engage with the Easter story. We are also exploring the idea of a mid-week toddler group for pre-school children and their carers.

Thanks to the support of the Parish Mission Fund, I’ve been able to take Cathedral Education Department on the road again. So far I have visited St Ann’s in Manchester and St Mary with St Peter in Oldham, and plans are afoot to visit three Diocesan parish Churches in Bolton, Rochdale and Salford. These visits are a fantastic opportunity for the Cathedral to engage with Churches and schools in a different context, and have been embraced by the Churches themselves as well as the schools who have visited. For example, the resources I specially created for Oldham Parish Church were enthusiastically received by parishioners and teachers, and will be used again by the Church, which is very pleasing.

**Pam Elliott**  
*Education Officer*

## **E**lectoral Roll

The Electoral Roll stands at 109 as of 1<sup>st</sup> March 2017, which is the same as last year. There have been 7 additions and 7 deletions of which 3 were due to deaths. Special thanks are due to my predecessor, Kim Green, who helped to make the handover seamless and also to Canon Marcia Wall who is making great efforts to ensure that regular cathedral attenders are signed up so I can add them on.

Please let me know if anyone who might be on the Roll moves away or passes away and also of anyone you think might be eligible to be added to the Roll.

Electoral Roll application forms can be obtained from the vergers or the office and are then approved upon completion by one of the clergy.

**Daphne M Greaves**  
*Electoral Roll Officer*

## Envelope Scheme and Planned Giving

**E** Gift Aid Donations by the Envelope Scheme and Planned Giving for the Tax Year Ended 5<sup>th</sup> April 2016.

The gift aid scheme allows the Cathedral to reclaim 25 pence for every £1 donated by a basic rate taxpayer who has signed up to the scheme. Once a gift aid declaration is made, it can apply to all donations made since April 2000 and to all future donations. Donations may be made via the envelopes provided or by bank transfer.

We submit regular returns to the Diocesan office, who then make the claim to HMRC.

In April 2016, the Diocesan office moved from paper to electronic submissions. This allows finance assistant, Jo Hodkin, to record the donations & make the return directly to the Diocese. This streamlined process has significantly reduced the amount of work involved in administering the envelopes. I would like to thank Jo for engaging with the new system and for her continued help in providing me with information.

The gift aid secretary depends on the stewards and wardens to identify potential new donors and to invite them to sign up to the scheme. I would like to thank all of them for their continuing help.

It is with great sadness that I report the death of Peter Briggs in September 2016. Peter was my predecessor as Gift Aid secretary for the Cathedral and is sadly missed by his many friends in the Cathedral community.

The figures in this report reflect the donations received for the tax year 2015-16, ending on 5<sup>th</sup> April 2016. They do not include donations made via the green envelopes, as they do not form part of the planned giving scheme.

In this period there were 55 donors (a decrease of 7 on the previous year)

Total Giving via Envelopes and bank payments	£20,612
Tax Reclaimed	£5,153
Total	£25,765

This represents an increase of £3,082 from the same period last year.

**Diane Johnston**  
*Gift Aid & Planned Giving Secretary*



## Flowers

By far the most significant event in the last 12 months was the Somme Commemoration Service on Friday 1 July 2016. The Government's design brief was extremely challenging, and much hard work and planning took place in the 5 months leading up to the service, reaching a climax of frenetic activity in the last two weeks. The need to leave as much space for seating had to be taken into account, and the eventual solution was to hang rustic panels of flowers from each of the 20 pillars in the nave, using blue and white flowers and grasses which either grew wild or were commonly grown 100 years ago, thus creating the look of a wild flower meadow. These panels were so admired that it was decided to leave them in place until Advent. Other symbolic touches included the use of hundreds of rosemary plants, rosemary having been the symbol of remembrance for thousands of years before the poppy came to prominence after the first World War; and hornbeam trees at the West End entrance, the hornbeam having been the only tree left living after the battle of Delville Wood, one of the fiercest of the Somme campaign.



Special thanks are due to all 35 arrangers and helpers, including all Cathedral arrangers and a strong contingent from Radcliffe Flower Club, for making this such a great success.

A welcome bonus from the Somme event is that four members of Radcliffe Club have now joined the regular Cathedral teams, bringing the total number of arrangers to eleven.

A big thank you is due to all who arrange and help on a week by week basis throughout the year, and my personal thanks go to Ian Shaw, who is always there to help me with any additional or last minute work that is required.

We are also very grateful to members of the congregation who make extra donations to enable special, additional flowers for Christmas and Easter.

**Helen Bamping**  
*Head of Flowers*

# **F**riends of Manchester Cathedral

The Friends have had a busy year with a variety of social events.

The Annual General meeting was well attended preceded by a Cheese & Wine buffet and attendance at Evensong.

The Queen's 90th Birthday celebration was a very enjoyable occasion with music and reminiscences. A birthday cake was cut by member, Doris King, who had recently celebrated her 90th birthday.



In May members travelled by train to the Shrine of our Lady of Walsingham for a week-end visit. They were privileged to join in the procession and a variety of services. This was a first experience for most of them.

In August, what is now an annual Afternoon Tea, took place in the Cathedral. It was a pleasure to welcome many friends and tourists during the afternoon.

Our Advent lunch in the Banyan Restaurant was very enjoyable and interesting.

Our speaker, Rachel Keale, is Archivist at Manchester Grammar School and gave an insight into the life of Hugh Oldham who founded the school and also his time as Bishop of Exeter.



In February members met in the Cathedral library for a buffet lunch and a fascinating presentation by Joe Walk (Cathedral guide) on his year with the V.S.O. in Rwanda.

The Friends are looking forward to the dedication of new nave furniture on Easter Day. They have sponsored the Dean's Chair in memory of Joyce Albon and the Bishop's Chair in memory of Doreen Hulme. These ladies were loyal members over many years, bequeathing generous legacies to the Friends, and it is a fitting memorial to them.

Council thank all members for their continued support.

**Pauline Dimond**  
*Hon. Secretary*



## **L**ogistics

The definition of logistics is the careful organisation of a complicated activity so that it happens in a successful and effective way.

This year has certainly been a test of the above statement, with at least 10 major commercial dinners, 12 concerts and 6 classical concerts, 15 carol concerts or services, two wine tasting events, a two day gin festival, numerous conferences and a major art exhibition, *Quietus*, I have certainly had a varied and busy year.

All these events and activities have been fitted into the Cathedral's busy diary, but this year, it has been even more difficult due to the Organ build which has meant months when the Cathedral Nave has resembled a construction site.



We have had over a mile of scaffolding tube delivered and erected in the Cathedral over the year, and for 4 months, 10 tons of lead weights were hanging from the Screen to pre-stress it ready for the Organ build which is itself 11 tons in weight and arrived in over 10,000 pieces. All this has at some point, had to be transported in and out of the cathedral or stored, ready for the build to start.



The cathedral has also hosted The BBC Young Chorister of the Year, which was a great coup for us as it was the first time it had been held outside of London. It was recorded and broadcast a day or two later. All this took place whilst the cathedral had a huge amount of scaffolding in place.

In June the scaffolding was temporarily taken down. This was done so that the Cathedral could be the host Cathedral for the country's Somme Memorial Service. The service took months of planning and seating plans were devised and re-vised on a daily basis. The security operation that took place was at the highest level and again weeks of planning were involved. The service itself was a great success and was possibly the highlight of the year. Within days of the service being over the Organ builders moved back in and re-commenced their work.

I am now looking forward to another few months of complicated activity as the new Lighting scheme, Sound scheme and possible stone cleaning starts.

**Peter Mellor**  
*Logistics Officer*

## Music Department

The Cathedral Choir this year is the smallest in living memory: we only have eight choristers, which we balance against our six Lay Clerks. It's worth remembering that, albeit with an occasional weekend off, the children work seven days a week throughout term time. They have achieved an extraordinary amount so far this year in providing choral music for the Opus Dei. They are, as ever, supported by their parents who spend a great deal of time transporting them to and fro.

Recruitment is still a major concern, although we remain as optimistic as possible. To date there are three possible new recruits lined up for next year and I hope that more will spring to light before the end of the academic year. Gary Hulme is now engaged as our recruitment consultant and has, so far, made in-roads into twenty schools.



This has again been a very good year for the Cathedral Voluntary Choir. It started with a tour to Norwich Cathedral at the end of August. We had a wonderful time there, and it was a delight to be able to perform Parry's great anthem Blest Pair of Sirens in such a large building, with current and former members of the choir who had all joined together for the weekend.

We've had a very busy year, particularly December, with the Advent Procession service and Family Carols concert taking place, both of which were a great success!

As well as singing Evensong every Sunday during term time, the choir are looking forward to touring to Scotland in August, singing services at Paisley Abbey and St Mary's Episcopal Cathedral in Glasgow.

The organ is a week away now from official completion and will be heard for the first time on Easter Day. The 'world-wide' opening is now scheduled for Thursday 14 September.

**Christopher Stokes**  
*Organist & Master of the Choristers*

## Servers

'Serve wholeheartedly, as if you were serving the Lord, not people' Ephesians 6:7

Since our last vestry meeting we have been thankful for the service and support in joining our servers team of Mercy Ubani, Allan Maguire and Geoffrey Berry along with Ian Simpson, Kirk Eckersall, Basil Fox, Marina James. We offer our grateful thanks to Veronika Sekerakova and Kahindi Daniel for their dedicated service and in particular Veronika's commitment over the years.

We are proud and privileged to serve each Sunday and assist the Chapter and clergy in our Christian fellowship. We have also served throughout the year for all our Saint's and high days.

We are a small and happy bunch with a wide age range and backgrounds with a shared belief to serve the lord. We support one another when required to swap at short notice as listing each Sunday when business commitments are required.

We are all committed to continue as servers throughout the coming year, if anyone wishes to support or join us please contact The Dean or Sub Dean or Myself.



**Ian Simpson**  
*Head Server*

## Vergers Department

Another year of busyness! Having only just recovered from the busyness of the Christmas season came an early Easter; we also had a few major commercial dinner events to deal with and the typical DHP music concerts, large services for the diocesan board of education, retirement of head teachers service, Ordinations of Priests and Deacons, swiftly followed by the national Somme Service that we were proud to host. We also had a few Vintage Fairs at the cathedral. All of these events took us up to the summer, after which the cycle seemed to start off again after the staff had enjoyed their various summer breaks.

In between all of the above activities, another major activity had been taking place, i.e. the building of scaffolding to strengthen the screen and pulpitum and then post summer the building of the new organ.

Amidst all of these activities and more, there were extended responsibilities for us Vergers on a daily basis but we were glad to receive help from the Cathedral's Logistics Officer, Peter Mellor, and also occasional assistance from temporary staff porters.

With all these things going on, the two vergers embraced the challenges and demands of events and service organisers who always want the best for their occasion.



With all this mix, the vergers are also reminded to be more vigilant within the building and outside too, especially since the appearance of a nightly food bank distribution outside the West end of the building, which often means discarded waste that needs to be tidied up the following morning.

I have visited a number of other cathedrals over the last year to learn about how they do things (including Blackburn, Sheffield, Liverpool and York Minster). These were all occasions of sharing. The meeting in Blackburn was mainly about our branch meeting. The Sheffield visit was the Deans' vergers' conference with Deans Vergers and Head Vergers from around the country all pooling and sharing their own experiences, challenges and how vergers elsewhere are all adapting or struggling with new demands and expectations on their teams.



The York Minster visit was over a two day period. This was the occasion for the Consecration of the new Bishop of Bolton. As a verger, I had a few significant parts to play together with the Head Verger of Durham who was the verger for the Bishop elect. The new Bishop of Bolton was well supported by the Manchester clergies and congregations and also by a number of retired members.

The Liverpool Cathedral visit was branch related but this was Manchester, Chester, Blackburn, Carlisle and Liverpool branches gathering for a service and Christmas fellowship.

**Derrick May**  
*Head Verger*

## Visitor Services

The elements of 2016 that proved the most challenging for the Visitor Services team were also the most rewarding. In a year when the scaffolding towers reached the roof and the organ builders took up residence we regaled visitors with the skills involved in applying gold leaf and midnight voicing, of medieval revelations in the ceiling and heard Manchester voices and poetry from the Somme. We started to re-define the Medieval Quarter and told tales under Hanging Bridge. *Thursday Lates* linked Chetham's Library and the Cathedral Quire and returned our shared histories to 1421. The Regiment Chapel played host to Sunday afternoon talks and new audiences returned throughout the year to listen to stimulating speakers on a range of subjects.



Visitor Services and Education joined forces as the summer holidays arrived. An inflatable version of Manchester Museum filled the Nave and tawny owls in cases looked out on the Creation window. Chester Zoo came on a day trip and engaged and inspired future conservationists. The Zion Arts Centre took visitors on a Bear Hunt in the gardens and when the rain came down the storytelling igloo took its place happily alongside the congregation's Sunday tea and biscuits.

Visitor Services worked alongside Dr Andrew Hardman as Heritage Offer and drew on Grace Timperley's doctoral studies to work with volunteers to create the Heritage Detective Agency. For the first time Heritage Open Days allowed the public to closely examine the church's incredible archive collection. Michael Powell brought the autumn programme to life with the *Dead and Buried in the Sextons' Records* event and both he and Sue McLoughlin from Chetham's Library have been a pleasure to work with all year.

The Hairy Biker, aka Dave Myers, fell in love with Quire stalls and the builders' tales sending prime-time BBC2 viewers in their legions to visit in September. Welcomers and guides responded to the callout and helped 600 find their seats in record time for the Chorister of the Year event in October. Throughout the year, this team alongside Helen, Elaine and Barbara support the music department in making Coffee Concerts the outstanding successes that they now are regularly attracting around 200 visitors.



Local residents dived into *Underground Manchester* and Hanging Bridge for an excellent evening talk by author Paul Dobraszcyk at the Cathedral Visitor Centre supported by the lovely team at St Denys. We were proud to support the city as Manchester hosted European City of Science 2016. Dr Scott Midson from Manchester University and the Manchester Science Festival asked 'Are you a Cyborg' and The Royal Photographic Society used the Chapter House to showcase winners of their national science imagery competition.

We have had a record number of private tours with University of the 3<sup>rd</sup> Age groups from across the country now booking groups on a range of themed tours. The Visitor Services Manager also visits local community groups to encourage tours and visits. A Winchester Art History society now rebooks as an annual trip for its members following a successful visit in November. The new stained glass Hope window continues to excite and delight visitors and completes the narrative of Hope, Healing, Education and Regeneration at the east end of the Cathedral.



Tours of the Cathedral have taken place and close partnerships have been forged with volunteers and teams from the National Football Museum, the Manchester Museum, the Corn Exchange and Manchester International Festival. Many groups also enjoyed Afternoon teas and the excellent hospitality provided by Charlene and her great team at ProperTea.

Finally, the number of visitors reached 170,000, an outstanding achievement. This, coupled with the award by Visit England of a 94% score for the Welcome at Manchester Cathedral, was a fitting end to an incredible year. Yes we had the builders in but we have had them in for most of the last 800 years so we should be used to it.

Thank you as always to the volunteers, staff, vergers, congregation, Friends of Manchester Cathedral and the builders for your warm support, talent, sense of humour and kindness.

**Dympna Gould**  
*Visitor Services Manager*

 Manchester  
Children's  
Choir



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*Pictures on back cover represent various activities and events that have taken place at Manchester Cathedral over the last year.*



